

QUESTIONS & ANSWERS

WITHDRAWAL OF LOYALTY BONUS ARRANGEMENTS

INTRODUCTION

We introduced the Loyalty Bonus scheme in 2019, to offer better value for money for our customers. The Loyalty Bonus is a partial Annual Management Charge (AMC) rebate, distributed in the form of additional shares or units.

We will be offering investors a simpler and more efficient way of delivering even better value to investors through a reduction in the AMC of certain share or unit classes or transfers to cheaper share or unit classes. These changes will replace the current Loyalty Bonus arrangements.

FULL Q&A

1. Which funds are affected by these changes?

A full list of the funds affected is provided in the appendix.

2. What changes are you making?

We will convert the holdings of certain investors who currently receive a Loyalty Bonus into a different, cheaper class of the same fund that has a lower Annual Management Charge (AMC) and a lower Ongoing Charges Figure (OCF). These changes will replace the current Loyalty Bonus arrangements.

3. What is the Loyalty Bonus?

The Loyalty Bonus is a partial Annual Management Charge (AMC) rebate, distributed to investors in the form of additional shares or units.

4. When will the Loyalty Bonus scheme close?

There will be a final Loyalty Bonus payment in the form of additional shares or units on 20 March 2020 for investors who do not hold their investments in an Individual Savings Accounts (ISA) following which the scheme for non ISA investors will close.

If you hold your investments in an ISA, the final Loyalty Bonus payment in the form of additional shares or units will be on 23 April 2020 following which the scheme for ISA investors will close.

5. What is the last date for signing up to the Loyalty Bonus scheme?

We are no longer accepting requests for the scheme as it is closing. Following the removal of the Loyalty Bonus, investors' holdings will be converted to cheaper share or unit classes on 30 March 2020 and on 7 May 2020.

6. Who will be impacted by the changes?

The changes impact existing investors who invest directly in our funds and who do not have an investment adviser and who currently receive a Loyalty Bonus.

7. When do the changes take effect?

Following the removal of the Loyalty Bonus, investors' holdings will be converted to cheaper share or unit classes on 30 March 2020 and on 7 May 2020.

8. Why are you making these changes?

We constantly look for ways to offer better value for money to our customers and as a result of a comprehensive review, we have decided to convert your shares/units into comparable shares/units of the fund(s) where you will pay lower fees. We introduced the Loyalty Bonus scheme in 2019, to offer better value for money for our customers. Conversion of your units or shares to a lower cost class offers a simpler and more efficient way of delivering even better value to you for as long as you remain an investor in the fund(s).

9. Will there be any changes to how the funds are managed as a result of the removal of the Loyalty Bonus or conversion to cheaper share classes?

There will be no change to how the funds are managed as a result of removing the Loyalty Bonus or conversion to the cheaper share class.

10. Do I need to take any action?

Although you do not need to take any action, we recommend that you keep the details of the conversions and the dates that affect your investments.

11. Where can I find further information?

Further information is available at www.columbiathreadneedle.co.uk or you can call us on 0800 953 0134* if you are in the UK or on 0044 1268 444 321* if you're based outside of the UK. Our team is available from 8.00am to 6.00pm, Monday to Friday (UK time).

*calls may be recorded

For further information visit
[COLUMBIATHREADNEEDLE.COM/CHANGES](https://columbiathreadneedle.com/changes)